



Artisan Care Instruction

*Thank you for choosing a handcrafted piece.
Each item is made with care, using natural materials
that carry their own character. Variations in color,
texture, and finish are part of their artisanal nature
and should be celebrated as signs of authenticity.*

CERAMIC (Tadelakt, Painted, Glazed)

Intended Use: Indoor decorative use only.
Limitations: Not suitable for food, dishwasher, microwave, oven, or outdoor use.
Cleaning: Hand wash with a soft damp cloth and mild soap. Avoid abrasive sponges and harsh chemicals.
Care: Ceramics are naturally porous and sensitive to moisture and temperature. Protect from soaking, impact, and prolonged dampness. Avoid sudden temperature changes, direct heat, and frost to prevent cracking and color alteration.
For pot or waze purpose use extra layer to protect from soaking. Tadelakt surfaces can be nourished with black soap to maintain their gentle sheen.
Safety: Fragile. Handle with care - impact may cause sharp fragments. Discontinue use if chipped or cracked.
Why it matters: These instructions help retain the delicate surface and prevent chipping, keeping the handcrafted finish intact for years.

DOUM (Palm Fiber)

Intended Use: Indoor decorative use.
Limitations: Not food safe unless lined with a certified insert. Not dishwasher safe, not washing machine safe. Not suitable for bearing weight.
Cleaning: Undust with a soft brush. Wipe with a soft dry or lightly damp cloth. Do not soak.
Care: Doum fibers are strong yet naturally soften over time. Keep away from humidity and direct sunlight to slow fading and preserve structure.
Safety: Flammable- keep away from fire and heat sources.
Why it matters: By avoiding water and sunlight, you extend the life of the fibers and allow the piece to age gracefully.

GLASSWARE (Recycled Glass)

Intended Use: Food safe; suitable for warm (not boiling) beverages.
Limitations: Not for microwave, oven, or freezer use.
Cleaning: Dishwasher safe, though handwashing with mild soap is recommended to preserve clarity. Use a soft sponge only.
Care: Glass may contain natural air bubbles and variations. Avoid sudden temperature changes to prevent stress cracks.
Safety: Fragile. Handle with care - impact may cause sharp fragments. Discontinue use if chipped or cracked.
Why it matters: Gentle cleaning helps maintain the brilliance of recycled glass, keeping it clear and safe for everyday enjoyment.

HALFA GRASS

Intended Use: Indoor decorative use.
Limitations: Not food safe unless lined with a certified insert. Not dishwasher safe, not washing machine safe. Not suitable for bearing weight.
Cleaning: Undust with a soft brush.
Wipe with a soft dry or lightly damp cloth.
Do not soak.
Care: Halfa grass fibers are strong yet naturally soften over time. Keep away from humidity and direct sunlight to slow fading and preserve structure.
Safety: Flammable- keep away from fire and heat sources.
Why it matters: By avoiding water and sunlight, you extend the life of the fibers and allow the piece to age gracefully.

LEATHER

Intended Use: Indoor decorative use only.
Limitations: Not suitable for outdoor or humid environments.
Cleaning: Wipe with a soft dry or lightly damp cloth. For stains, use mild soap.
Care: Leather benefits from periodic conditioning with balm or wax. Avoid sunlight and heat, which dry and crack the surface.
Safety: Keep away from water, fire, and sharp objects.
Why it matters: Proper care nourishes the leather, allowing it to develop a soft patina and last beautifully over time.

MARBLE & STONE

Intended Use: Indoor decorative use only.
Limitations: Avoid prolonged contact with moisture and acidic substances (wine, citrus, vinegar, coffee).
Cleaning: Wipe with a soft damp cloth and pH-neutral soap. Do not use abrasive agents.

Care: Apply stone sealant periodically.
Use coasters and pads to protect surfaces.
Safety: Heavy- handle carefully to prevent injury or damage.
Why it matters: Stone is naturally porous and responsive to its environment; thoughtful care helps preserve its refined surface.

RAFFIA

Intended Use: Indoor decorative use only.
Limitations: Not food safe unless lined with a certified insert. Not dishwasher safe, not washing machine safe. Not suitable for bearing weight.
Cleaning: Undust with a soft brush only.
Wipe with a soft dry or lightly damp cloth. Do not soak.
Care: Protect from water, humidity, and direct sunlight. Natural softening over time is normal.
Safety: Flammable- keep away from fire and heat sources.
Why it matters: By avoiding water and sunlight, you extend the life of the fibers and allow the piece to age gracefully.

RATTAN

Intended Use: Indoor decorative use only.
Limitations: Not food safe unless lined with a certified insert. Not dishwasher safe, not washing machine safe. Not suitable for bearing weight.
Cleaning: Undust with a soft brush.
Wipe with a soft dry or lightly damp cloth. Do not soak.
Care: Protect from water, humidity, and direct sunlight. Natural softening over time is normal.
Safety: Flammable- keep away from fire and heat sources.
Why it matters: By avoiding water and sunlight, you extend the life of the fibers and allow the piece to age gracefully.

TAMEGROUTE POTTERY

Intended Use: Indoor decorative use only.
Limitations: Not suitable for food, not waterproof, dishwasher, microwave, oven, or outdoor use.
Cleaning: Hand wash with a soft damp cloth and mild soap. Avoid abrasive sponges and harsh chemicals.
Care: Ceramics are naturally porous and sensitive to moisture and temperature. Protect from soaking, impact, and prolonged dampness. Avoid sudden temperature changes, direct heat, and frost to prevent cracking and color alteration. For pot or waze purpose use extra layer to protect from soaking.
Safety: Do not place near open flames or hot surfaces. Fragile. Handle with care - impact may cause sharp fragments. Discontinue use if chipped or cracked.
Why it matters: Tamegroute pottery is hand- shaped

and glazed; gentle care preserves its traditional finish.

WOOD

Intended Use: Indoor decorative use only.
Limitations: Not dishwasher safe, not suitable for outdoor use.
Cleaning: Wipe with a soft damp cloth and mild soap. Avoid harsh agents.
Care: Protect from sunlight, humidity, and temperature fluctuations to prevent warping or cracking.
Safety: Flammable- keep away from fire and heat sources.
Why it matters: Wood responds to its environment; stable care conditions help maintain its natural beauty and warmth.

WOOL & COTTON

Intended Use: Decorative textiles.
Limitations: Not intended for heavy-duty use.
Cleaning: Dry clean only. Do not tumble dry.
Care: Lay flat to dry. Store in airtight containers with cedar or lavender sachets to prevent moth damage.
Safety: Flammable- keep away from fire and heat sources.
Why it matters: Proper textile care protects fibers, prevents fading, and ensures softness for years to come.

ZELLIGE (Ceramic Tiles)

Intended Use: Indoor and covered outdoor applications.
Limitations: Prolonged exposure to harsh weather may reduce durability. Not suitable for high-foot traffic.
Cleaning: Wipe with pH-neutral, non-abrasive cleaners. Avoid acids and harsh detergents.
Care: Use flexible grout outdoors, with 2–3 mm joints for natural expansion. Glazed Zellige does not require sealing. If you'd like to seal the grout, Miracle Sealants' Porous Plus is recommended.
Safety: Professional installation is recommended.
Why it matters: Zellige tiles are hand-cut and uniquely glazed; following these guidelines preserves their vibrancy and prevents cracking.

By treating your piece gently and following these care instructions, you are helping preserve both the material's natural qualities and the craftsmanship invested in its making.

Improper use, cleaning, or maintenance may result in damage for which the Collected By Schwung Company is not responsible.

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